# FREQUENTLY ASKED QUESTIONS

### **Should I pre-reserve tickets?**

Yes! The pre-reserved ticket line will receive priority entrance. As large crowds are expected, we thank you in advance for your patience while we welcome everyone into the building.

# What hours are we open?

Arizona Science Center will be open from 9:00 a.m. until 4:00 p.m. on both Saturday, September 7 and Sunday, September 8.

### What is the cost of admission?

Courtesy of Fry's Food Stores, general admission will be FREE during Fry's Free Weekend.

# What is included with general admission?

With four levels of more than 300 hands-on exhibits, and live demonstrations Guests of all ages never tire of exploring our 140,000 square feet of air-conditioned amazement. Our hands-on attractions make for memorable—and Instagramworthy—experiences such as exploring the human body, getting blown away by the forces of nature, becoming fascinated with physics.

### What add-on experiences are available?

For only \$5 per ticket, the following experiences may be added to your visit.

**OceanXperience** 

**Evans Family SkyCycle** 

**CREATE Makerspace Pop-Up Activities in Body Depot** 

Films in the Irene P. Flinn Giant Screen Theater, Level 1 (45 minutes each)

Space: The New Frontier | 10:00 a.m. 12:00 p.m. 2:00 p.m. Cities of the Future | 11:00 a.m. 1:00 p.m. 3:00 p.m.

### Where can I purchase add-on's?

All can be purchased during the check in process. Otherwise, CREDIT CARD ONLY at each location. Tickets for the Giant Screen Theater can be purchased at the Info Desk.

### Is anything closed for Fry's Free Weekend?

Yes. CREATE at Arizona Science Center®, The Dorrance Planetarium and VerticalVenture will be closed.

# Where do I park?

Parking is available at the Heritage Garage is conveniently located at the southeast corner of North Fifth Street and East Monroe Street. Bring your parking pass inside the Science Center for validation. Use of Rideshare or public transit is strongly encouraged.

### Do you validate for parking?

Discounted parking validation is available exclusively for the Heritage Garage. Simply bring your parking pass to the Science Center for validation. You can have it validated at the Main Entrance, ScienceShop, Guest Sales & Services, or the Information Desk.

### **Expected wait times?**

Large crowds are anticipated. Be prepared to wait outside for 45 minutes or more.

#### Can I re-enter if I leave?

Yes, but you will be required to wait in line again to reenter the building.

# Will there be food and beverages for sale?

Yes, sandwiches, salads, ice cream, coffee and popcorn are available at the MarketCafe. Concessions-style snacks and beverages are available at ScienceShop.

# Where can I purchase water?

Water will be available for purchase both inside and outside the Science Center.

### Can I bring outside food?

No outside food and beverage is allowed. Personal water bottles only.

### Where can I eat lunch?

Purchases from MarketCafe and ScienceShop may be eaten in the lunchroom located near the Celebration Lab. Please note food is not allowed past the lobby.

### Are you running any membership specials?

Yes! In honor of our 40th Anniversary, enjoy 40% off all memberships Insider Plus and above purchased during Fry's Free Weekend! That means an Insider Plus membership is only \$99!

### What's included in a membership?

Arizona Science Center Members enjoy year-long general admission, early entry on weekends, discounts on Giant Screen Theater tickets and much more!

Plus, receive FREE Giant Screen Theater films and OceanXperience during Fry's Free Weekend.

### Is there anything for my teen?

Hosted by Arizona Science Center's Teen Advisory Board, your teen is invited to the Teen Lounge – For teens, by teens. Drop in for hands-on activities, meet new friends, and take a break from the crowds.

### Are wheelchairs available onsite?

Wheelchair are available at the Information Zone. Rentals are provided free of charge but require a current form of identification, such as a driver's license, which will be held at the Information Zone until you return the rental wheelchair. Limited quantities are available.

Guests are welcome to bring their own wheelchairs or mobility scooters.

### **Sensory Needs?**

Sensory Backpacks/Pal Packs are available for Guests to borrow at no cost on a first-come, first-serve basis. Each kit includes sensory-friendly items like fidget tools and noise-canceling headphones. All you need is a photo ID. Please see a team member for assistance.